

„Volunteer to learn“: best-practice / project form

Partner: CSV Napoli

Project: Volunteer to learn

Main topic:

Identification of the organisation	
Name	Centro di Servizi al Volontariato di Napoli
Location	Napoli (Italy)
Type of organization	Second Level Organization
Contact details	progettazione@csvnapoli.it
Identification of the practice / project	
Title	Sov project
Objectives of the practice/ project	The project SoV, is a volunteer project that seeks to promote volunteering and active citizenship in the academic world.
Detailed description of the project (methods, instruments, working plan ...)	We intend to compare and enhance the skills of each in order to see the expendability of volunteering and connecting with their own path of activity. The students provide information on existing associations, promote initiatives on volunteering and solidarity. They do accommodate the students' demands for the creation of new associations, they do offer organizational support to Csv for the realization of seminars within the university, creating a bridge between CSV and Naples University. It's not static but dynamic .
Target group volunteers: who should be reached by the project? Which measures have to be taken to reach them?	CSV Users
Context of the project: What needs/problems existed that make it necessary to implement the project?	The Sov Project supports students service users into employment, volunteering and training.
Steps to take	
Required time to prepare and implement the practice/ project	9 months
Resources and costs	No have costs we have a person of our staff that works for 10 hours per month on this project.
Staff (paid, voluntary)	1 CSV worker and 5 volunteers

Involvement of volunteers in planning and implementation	Volunteers participating in the meetings of the organization of activities
Possible obstacles for implementation and ways to overcome them	The turn over of volunteers
Needed partners / support for the project	University is an important partner because our SoV office is in the university and there we can meet the students that are the users to implement the search of new volunteers. The university Suor Orsula Benincasa is an important partner in SoV project. Thanks a our office in the university we can meet many students and involve them in our project. The university gives a credits to students that participates at volunteering activity and recognizes the capabilities that they learn during the activities.
Effects and benefits of the practice /project	
Quantitative results of the practices/ project (how many volunteers were involved, how many hours of training, gained certificates ...)	Volunteers involve: 5 users: 80 Hours for each volunteer: 20 per month
Added value for the volunteers: what learning opportunities and skills were gained through the project?	Volunteers can learn in non formal education field and this new knowledge to find job. Moreover the credits are a good benefit for them.
Added value for the involved organization	Help to have a best relationship with istitution and students.
Summary	
Why is the practice/ project a good example?	It's a good practice just because its operated by the same university students, or students in postgraduate training course. Students thus become counselors, advisers and promoters of volunteering with the advantage of being peers of the target to which you refer.
What works well?	Students are nearest volunteering and they live university not only to formal study but also to no formal education.
What doesn't work well?	There is not a general agreement that involve all universities but each university must do an agreement with a singular volunteering organization.

Appendix: more information about this project e.g. website, blogs, audiovisual or printed material